

HEDIS® Tips:

Adults' Access to Preventive/Ambulatory Health Services (AAP)

MEASURE DESCRIPTION

The percentage of patients 20 years and older who had an ambulatory or preventive care visit during the measurement year.

CODES INCLUDED IN THE CURRENT HEDIS MEASURE

Codes to Identify Preventive/Ambulatory Health Services

Description	Codes		
Ambulatory Visits	CPT®: 99201-99205, 99211-99215, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99429, 99483 HCPCS: G0402, G0438, G0439, G0463, T1015 UB Rev: 0510-0517, 0519-0523, 0526-0529, 0982, 0983 ICD-10: Z00.00, Z00.01, Z00.121, Z00.129, Z00.3, Z00.5, Z00.8, Z02.0-Z02.6, Z02.71, Z02.79, Z02.81-Z02.83, Z02.89, Z02.9, Z76.1, Z76.2		
Other Ambulatory Visits	CPT®: 92002, 92004, 92012, 92014, 99304-99310, 99315, 99316, 99318, 99324-99328, 99334-99337 HCPCS: S0620, S0621 UB Rev: 0524, 0525		
Online Assessments	CPT®: 98969, 99444		
Telephone Visits	CPT®: 98966, 98967, 98968, 99441, 99442, 99443		
Telehealth Modifier	95, GT	WITH	POS: 02

HOW TO IMPROVE HEDIS SCORES

- ☐ Use appropriate billing codes as described above to ensure accurate billing and coding.
- ☐ Document all elements of a preventive exam including health history, developmental history, physical exam and education/anticipatory guidance.
- ☐ Educate patients on the importance of having at least one ambulatory or preventive care visit during each calendar year.
- ☐ Contact patients on the needed services list who have not had a preventive or ambulatory health visit.
- ☐ Look into offering expanded office hours to increase access to care.
- ☐ Make reminder calls to patients who have appointments to decrease no-show rates.
- ☐ Schedule telehealth and/or telephone appointments with patients to complete ambulatory or preventive care visits.

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